# **Technical Requirements For Collab**

### **Supported Browsers**

Collab requires use of a web browser, such as Netscape Navigator or Communicator, Microsoft Internet Explorer, Mozilla, OmniWeb, Opera, Phoenix, Chimera, or Safari.

Technically speaking, your browser must support HTML 4.0, Javascript, CSS, and <u>cookies</u>. Cookies and Javascipt must be turned on.

Clicking on a link below will take you to an upgrade page where you may download the browser of your choice. If you need more assistance, please send a message to <a href="mailto:support@coachingplatform.com">support@coachingplatform.com</a>.

- Netscape Navigator or Communicator 4.06 or later
- Netscape 6.2 or Netscape 7
- <u>Mozilla</u>
- Microsoft Internet Explorer 4.0 or later
- Opera 6.03 or later for PC, or 5.0 or later for Macintosh
- Phoenix (PC or Linux)
- <u>Chimera</u> (MacOS X)
- **OmniWeb** (MacOS X)
- Safari (MacOS X)

### **Other Browsers**

#### AOL

If you use America OnLine, we suggest that once you connect to your America OnLine service, minimize the AOL application and use one of the recommended browsers above to connect to Collab. The AOL browsers sometimes have problems with Collab. Upgrading to the latest version of AOL may also be a solution.

#### iCab

iCab is a Macintosh product: when it fully supports Javascript, it should be usable with bizgrokker.

#### If you have a 680x0 Macintosh

You can use either:

- Microsoft Internet Explorer 4.01, or
- Netscape Navigator 4.08

## **Other Requirements**

#### **Javascript and Cookies**

Javascript and Cookies must be enabled in the browser. These are normally enabled by default in both Netscape and Microsoft browsers.

If not enabled:

• In Netscape Navigator or Communicator,

Preferences			
<u>C</u> ategory:			
	Advanced	Change	
		Automatically load images	
	I Enable Java I Enable Java	So <u>r</u> ipt	

- From the Edit menu, select Preferences..., and then click on the Advanced category
- Make sure Enable Javascript is checked
- Make sure Accept all Cookies is checked
- In Internet Explorer,



- From the View menu, select Internet Options..., and then the Security tab
- Click Custom (for expert users)
- This enables the Settings... button: click that Security Settings ? X 🚺 Java ٠ 📑 Java permissions O Custom O Low safety O Medium safety High safety O Disable Java 🗊 Scripting 🔊 Active scripting 🖸 Enable O Prompt O Disable 🔊 Scripting of Java applets Enable Promot
- Scroll down to Java permissions, and uncheck Disable Java by clicking High safety
- Under Scripting, make sure that Scripting of Java applets is Enabled
- Under Cookies, make sure that Allow cookies that are stored on your computer is Enabled, and click the OK button.

#### **Caching in Internet Explorer**

For best results, IE should be set to "Check for newer versions of stored pages" with "Every visit to the page", rather than "Automatically", which is what is set by

#### default.

To change this setting:

- From the View menu, select Internet Options...
- The General tab will be frontmost. Under Temporary Internet files, click Settings...
- A Settings dialog will appear: click the Radio Button for Every visit to the page
- Click **OK** to leave the **Settings** dialog, and then click **OK** to leave the Internet Options wizard.



Collab is the internet collaboraration software powering this site.

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