



University of Maribor



Faculty of Electrical Engineering
and Computer Science

Students' use of Facebook and potentials to use Facebook in the classroom

Lili Nemec Zlatolas, PhD



Outline

- 1. Presentation**
2. Facebook as a teaching tool
3. Research on students' use of Facebook
4. Privacy issues and Facebook
5. Research on privacy awareness among students
6. Research on information disclosure among Slovenian youth
7. Conclusion

Database Technology Laboratory

- At the Institute of Informatics
- 7 members
- Research fields: databases, data warehousing, cryptography, security, privacy, medical informatics





- Teaching Assistant of Informatics at Faculty of Electrical Engineering and Computer Science for the courses:
 - Programming for Media
 - Data warehousing
 - Security of ICT
 - Data protection
 - Information Security
- Researcher at Database Technology Laboratory at Institute of Informatics:
 - privacy and self-disclosure on social networking sites
 - information security and privacy in general
- Local chair of the conferences:
 - KMO conference (Maribor, August 2015)
 - LTEC workshop (Maribor, August 2015)
- Local committee (head of reception):
 - EJC 2015 conference (Maribor, June 2015)
 - EAEEIE 2011 conference (Maribor, June 2011)
 - EJC 2009 conference (Maribor, June 2009)
- PhD thesis defense in October 2015



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Web 2.0 and SNS

■ Web 2.0

- The users are actively participating in the development of contents
- Development of social networking sites
- **e.g. blogs, social networks, wikis etc. - students are familiar with these technologies**



Facebook

- 2004 – founded, used only by Harvard students
- 2006 - open to broader public
- 2009 - the most popular social networking site
- Number of active users on Facebook in June 2014: **1.35 billion**



- Number of internet users in 2014: **2.9 billion**



Facebook as a teaching tool

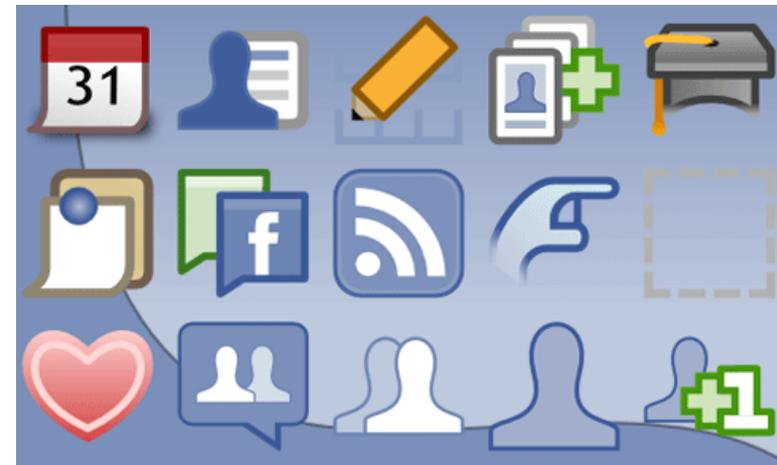


- Facebook is a big part of students' lives – great potential
- 2006 - 80 % of colleges in the USA had a Facebook page and in these colleges about 85 % of students had Facebook accounts
- Facebook could function as a supplement to the course



Using Facebook features as course supplements

- Different ways of using Facebook as course supplements:
 - **Applications** that are mostly developed by third parties and shared through Facebook
 - Features that are developed by Facebook:
 - Facebook **Chat**
 - Facebook **Pages**
 - Facebook **Groups**

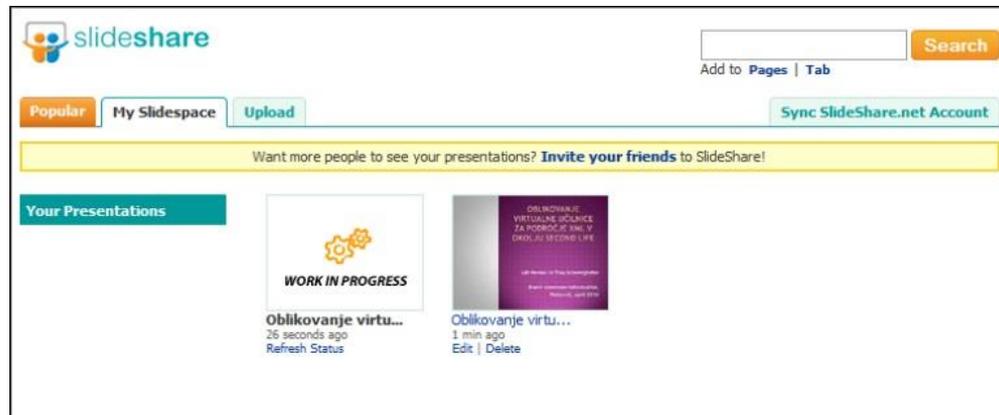




Facebook Applications for Courses

Some available applications, but not too popular any more.

Facebook Applications	User		Application requirements		Monthly active users world-wide	
	Educator	Student	Access basic information	Send emails		
SlideShare	X	X	X	X	500.000	Sharing slides with students
Slidely	X	X			1.000.000	Sharing slides with students
Quizlet	X	X	X	X	100.000	Creating quizzes and learning





Application's access to educators and students profiles

- Applications have access to some parts of user's profile
- Educators' and students' data could be threatened by third parties which develop applications
- Not ethical to ask students to add applications like this?
- Educators can develop their own application on Facebook





Other ways of implementing Facebook into courses

■ Facebook Groups

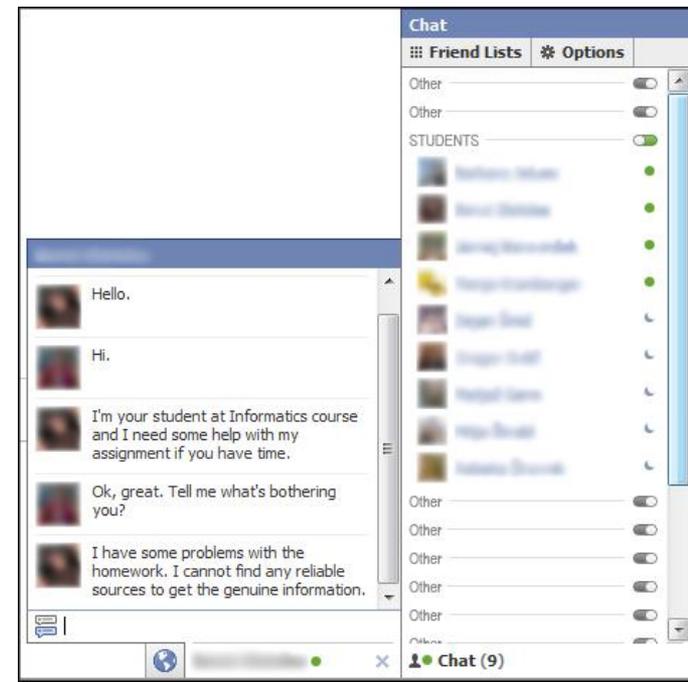
- as a notification and discussion board
- Wall of the Group (links, videos, images,...)
- Types: Open, Closed, Secret

■ Facebook Pages

- similar to Groups, but more appropriate for bigger groups or bigger courses (e.g. Coursera)
- open type (accessible to everyone)

■ Facebook Chat

- enabled by default
- users can chat with their added friends
- educator and his students should be friends on Facebook
- educators should make a separate List named for students and turn it off and on





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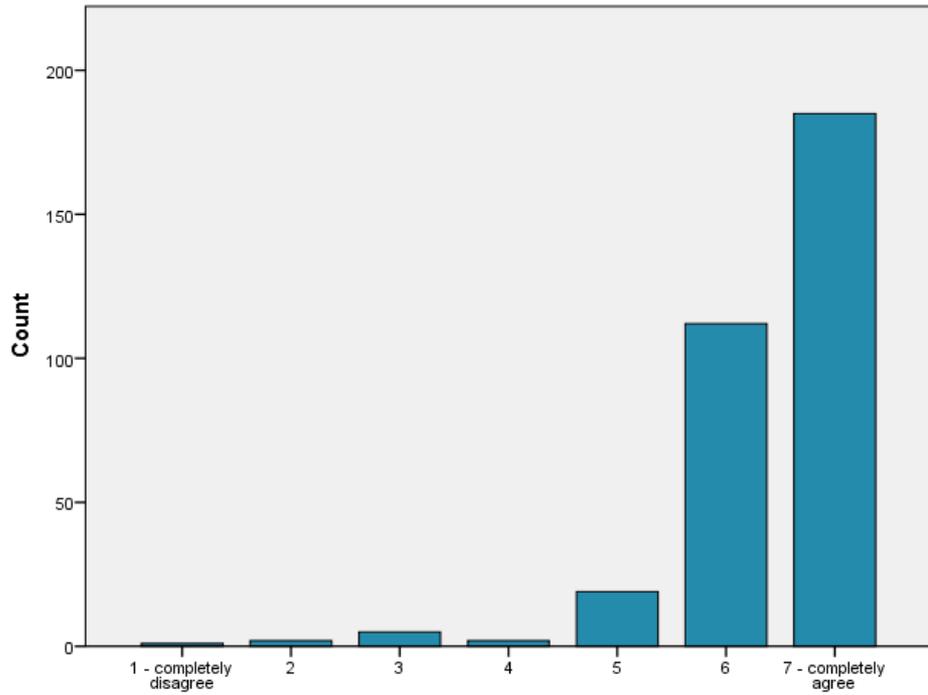


Research on students' use of Facebook

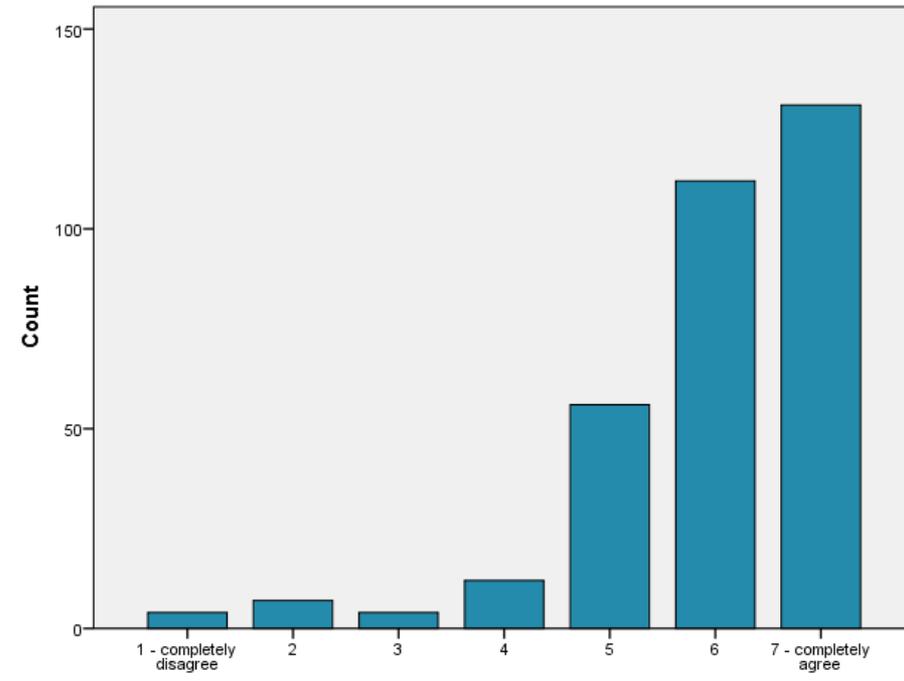
- Research on the use of Facebook among Slovenian students (2016)
- Web based survey
- 65 questions in total
- n=326 students (statistically-valid with a 95% confidence level and 5.42% margin of error; all together 80.800 students in Slovenia)



Research on students' use of internet and Facebook



I have a lot of experience with using internet



I have a lot of experience with using Facebook

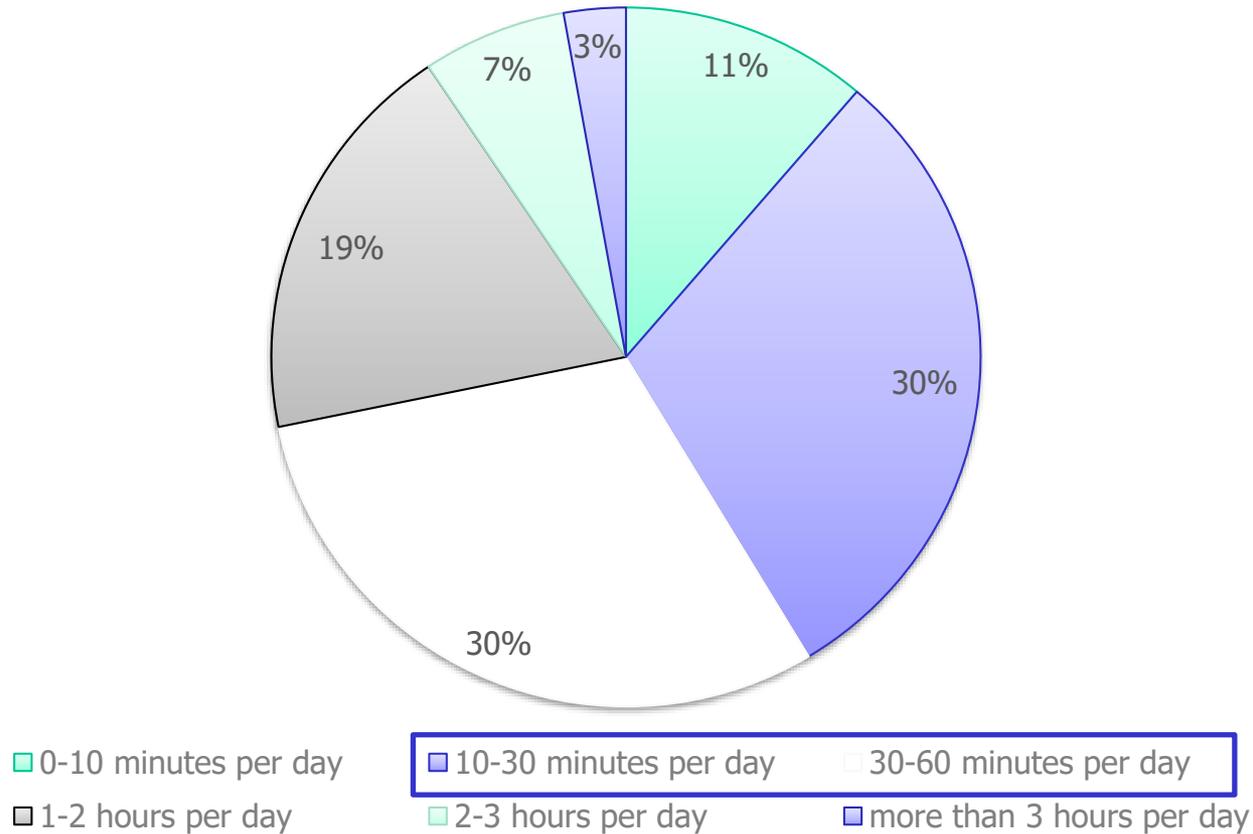
Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
Experience Internet	326	1	7	6,41	,893

Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
Experience with Facebook	326	1	7	5,97	1,219



Average use of Facebook

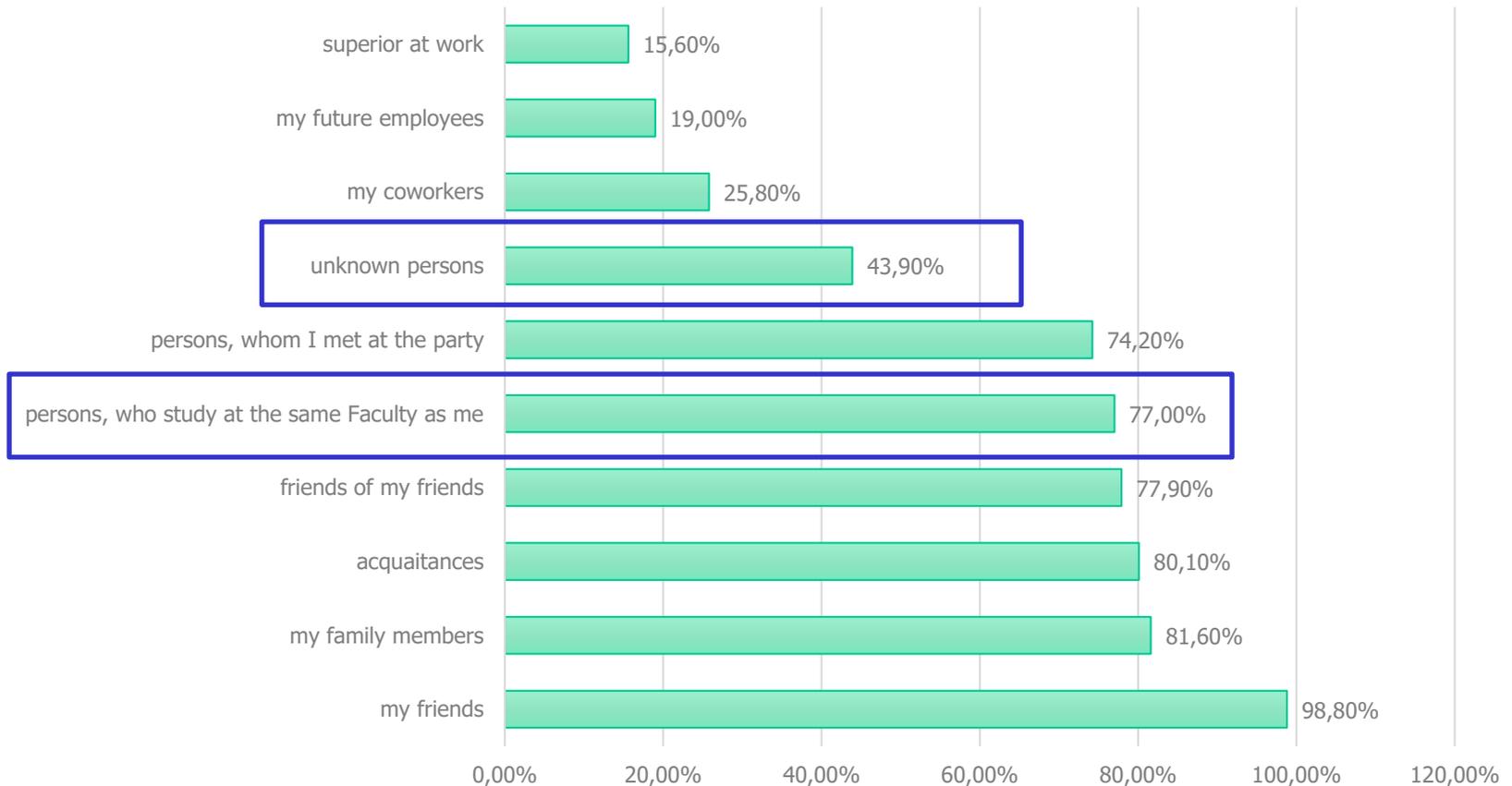
Average use of Facebook per day





Checking students' profiles

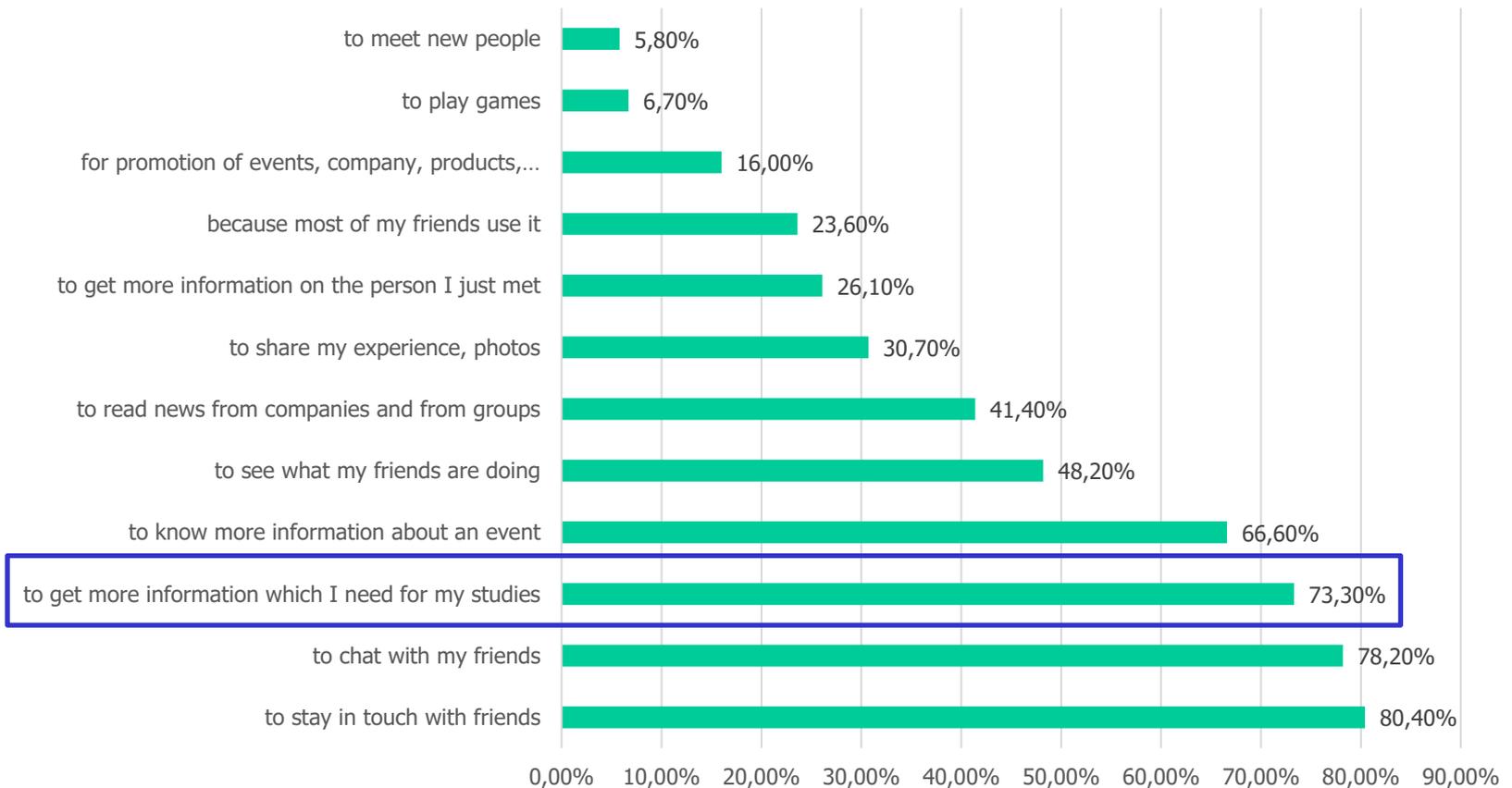
Who looked at your profile?





Reasons for using Facebook

Why do you use Facebook?





Outline

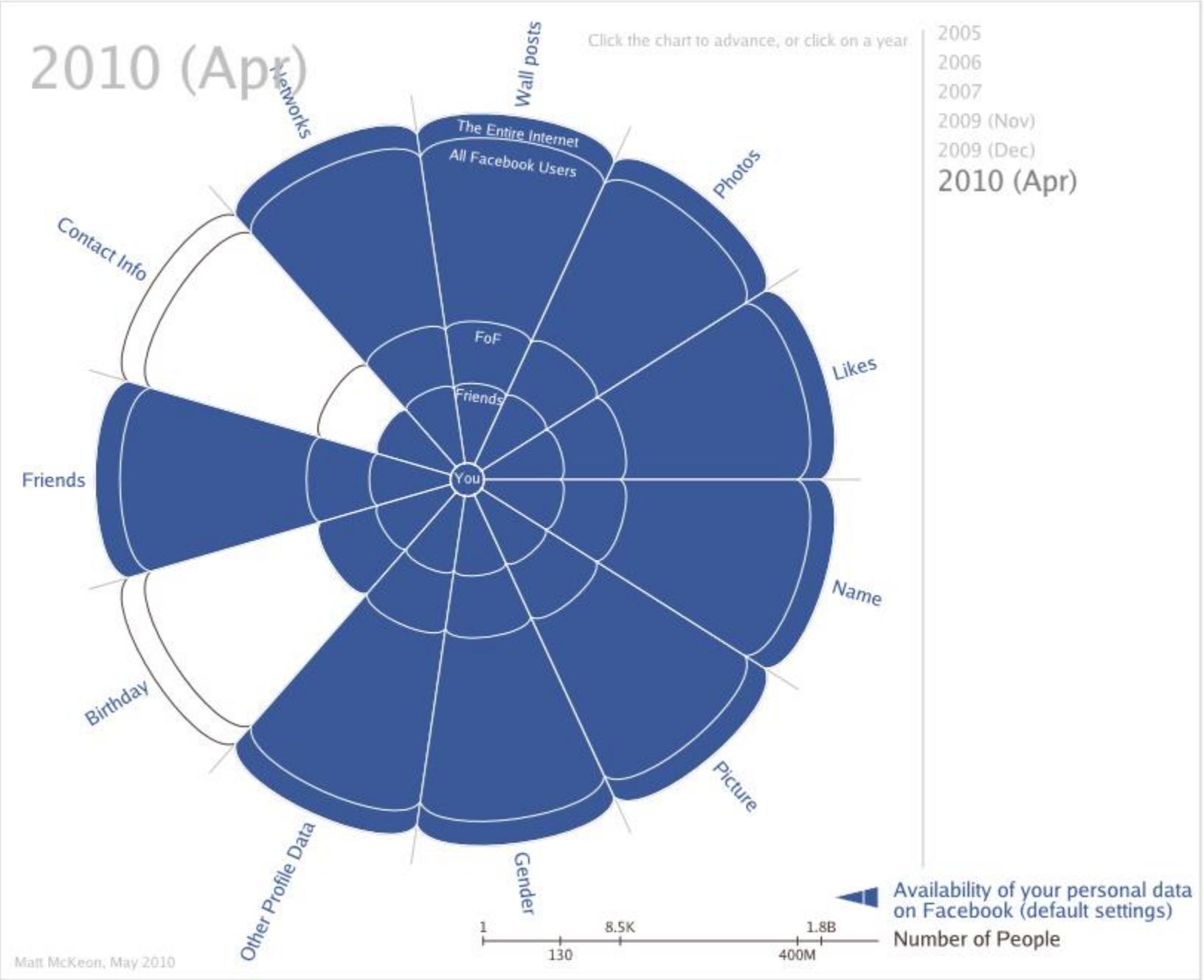
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Privacy issues

- Exposing information from profiles to students, educators or to applications







Privacy settings in 2011

Sharing on Facebook

These settings control who can see what you share.

	Everyone	Friends of Friends	Friends	Other
Your status, photos, and posts	•			
Bio and favorite quotations	•			
Family and relationships	•			
Photos and videos you're tagged in		•		
Religious and political views		•		
Birthday		•		
Permission to comment on your posts			•	
Places you check in to [?]			•	
Contact information				•

Let friends of people tagged in my photos and posts see them.



Privacy settings in 2015

- General
- Security
- General
- Security
- General
- Security
- General
- Security
- Privacy
- Timeline and Tagging
- Blocking
- Language
- Notifications
- Mobile
- Followers
- Apps
- Adverts**
- Payments
- Support Inbox
- Videos

Privacy Settings and Tools

Timeline and Tagging Settings

Manage blocking

Facebook Adverts

Adverts based on my use of websites and apps	Can you see online interest-based adverts from Facebook? Your status is based on your device settings and any choices that you have made with the Digital Advertising Alliance. ?	Yes	Edit
Adverts with my social actions	Who can see your social actions paired with adverts?	Only my friends	Edit
Adverts based on my preferences	Manage the preferences we use to show you adverts.		Edit



Privacy settings of educator and student profiles on Facebook

- Setting privacy settings – two Facebook accounts or good privacy settings
- Real name policy by Facebook
- Privacy awareness of students and educators



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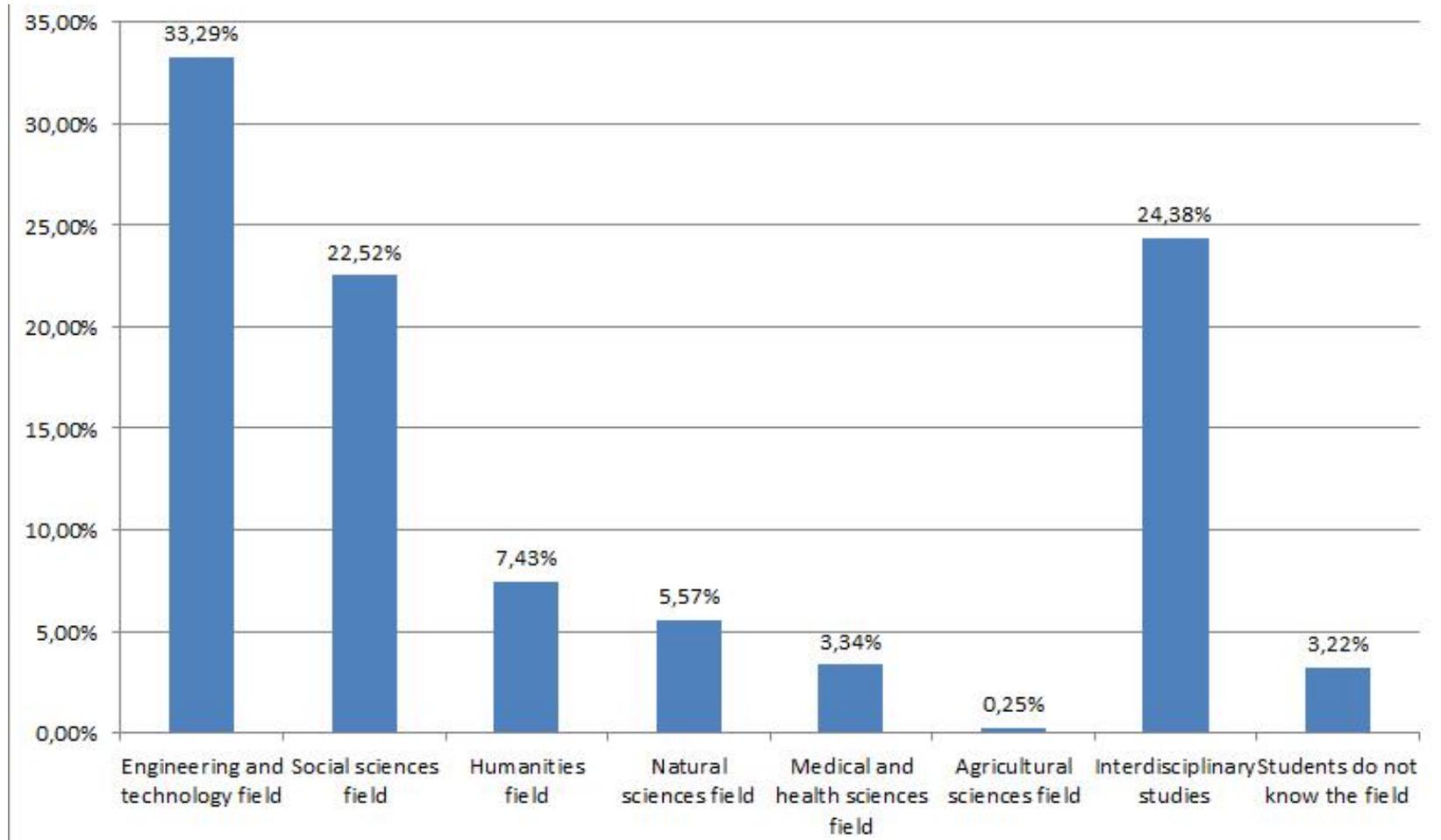
Research on privacy awareness

- Research on privacy awareness among Slovenian students (2011)
- Web based survey
- 59 questions in total
- n=808 students (statistically-valid with a 95% confidence level and 3.5% margin of error)



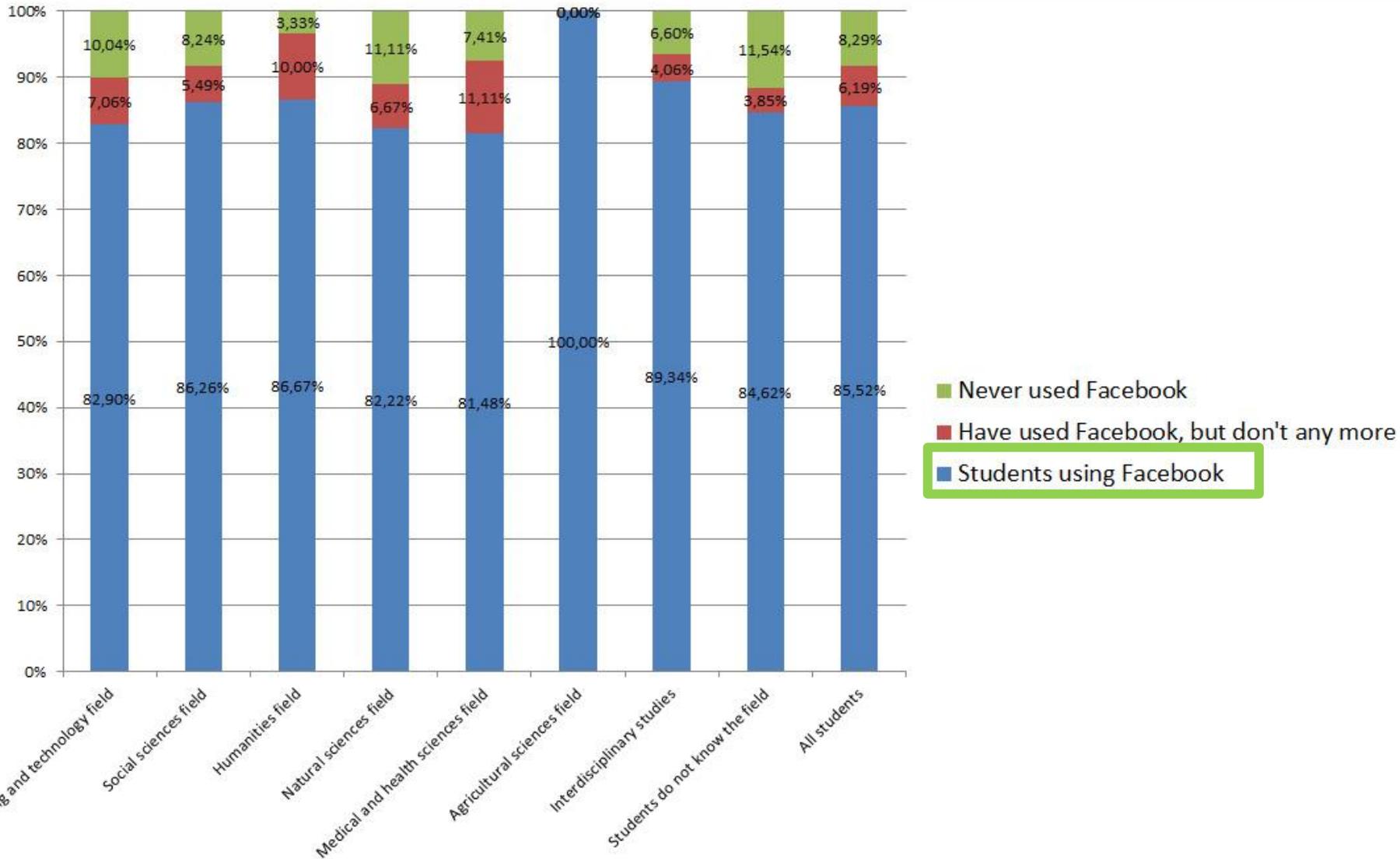
Fields of Science and Technology

(based on the Frascati Manual – OECD, 2002)



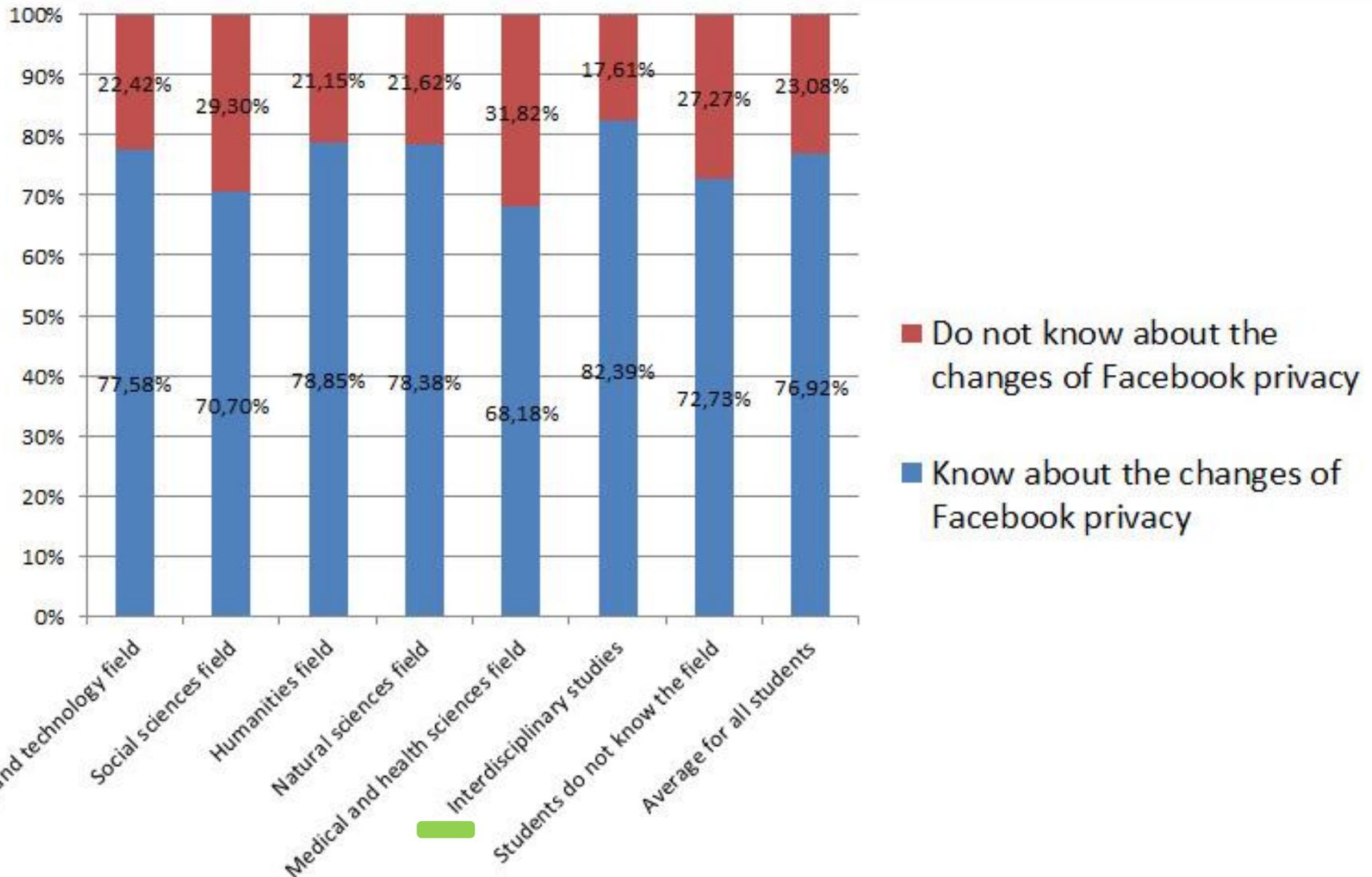


Usage of Facebook



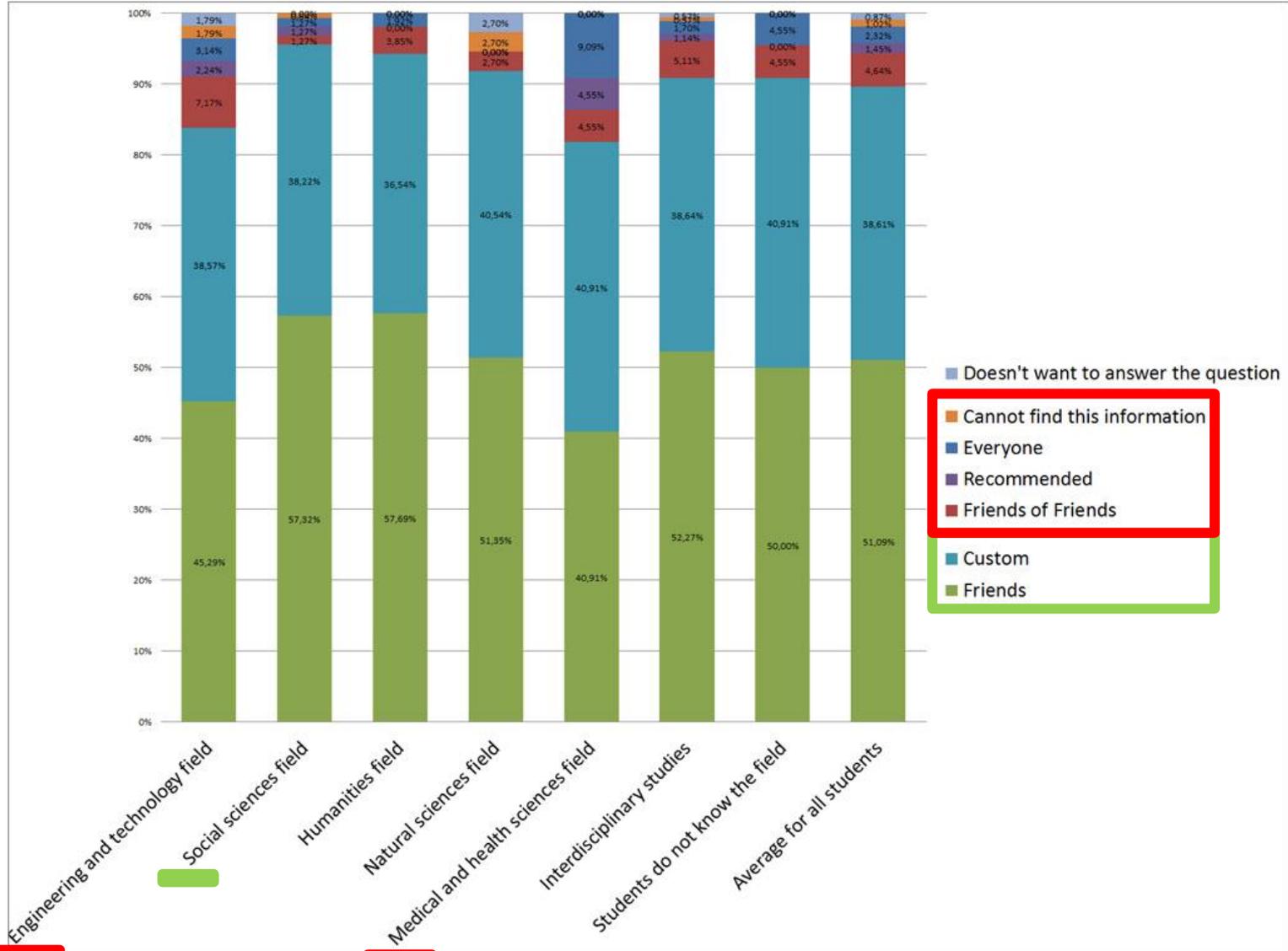


Student awareness on changes of Facebook privacy policy



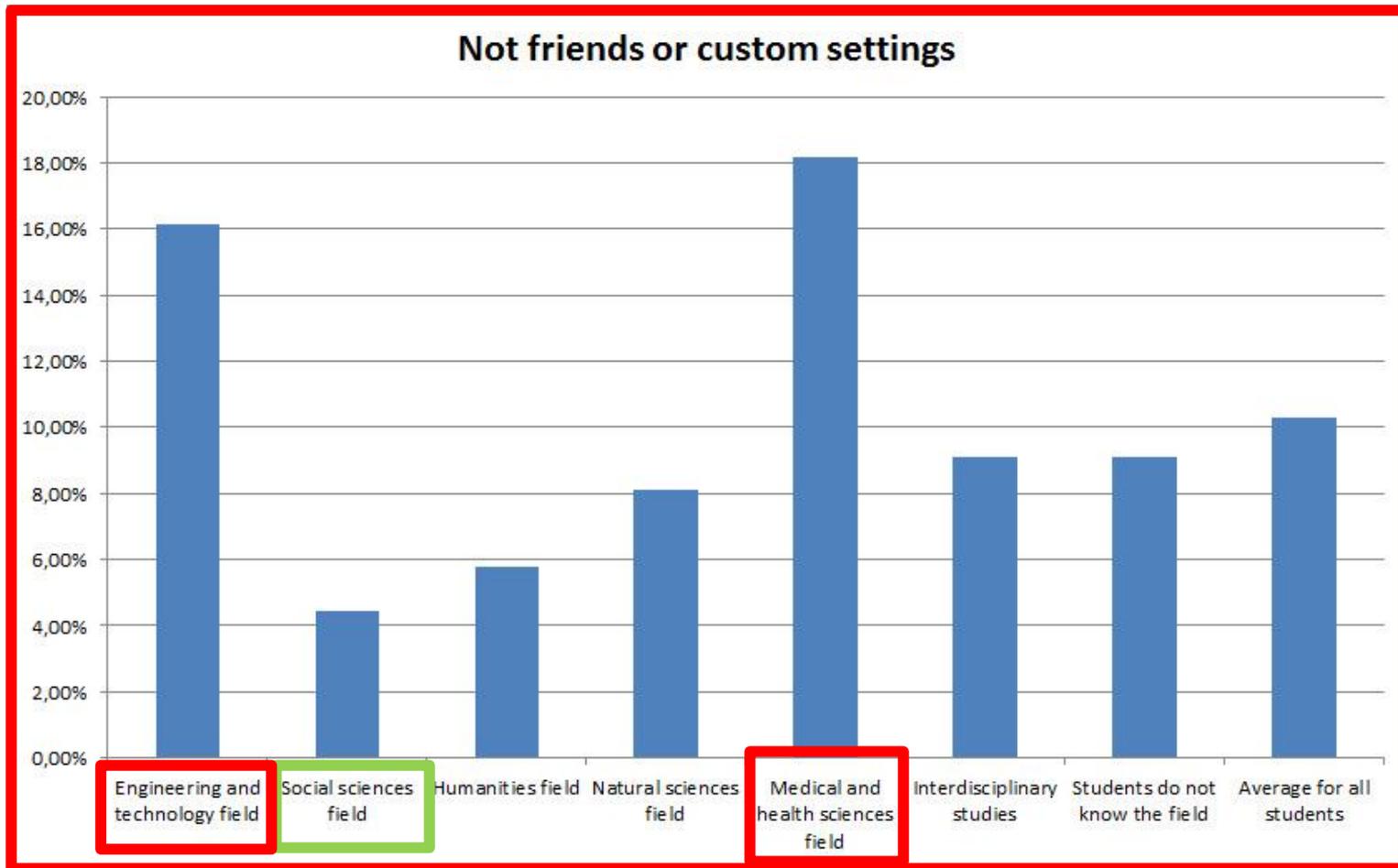


Student privacy settings





Student privacy settings not set to Friends or Custom



n=689



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Research on information disclosure

- Research on information disclosure among Slovenian youth (2013)
- Web based survey
- 65 questions in total
- N=940 respondents



Information disclosure on Facebook

Data Management

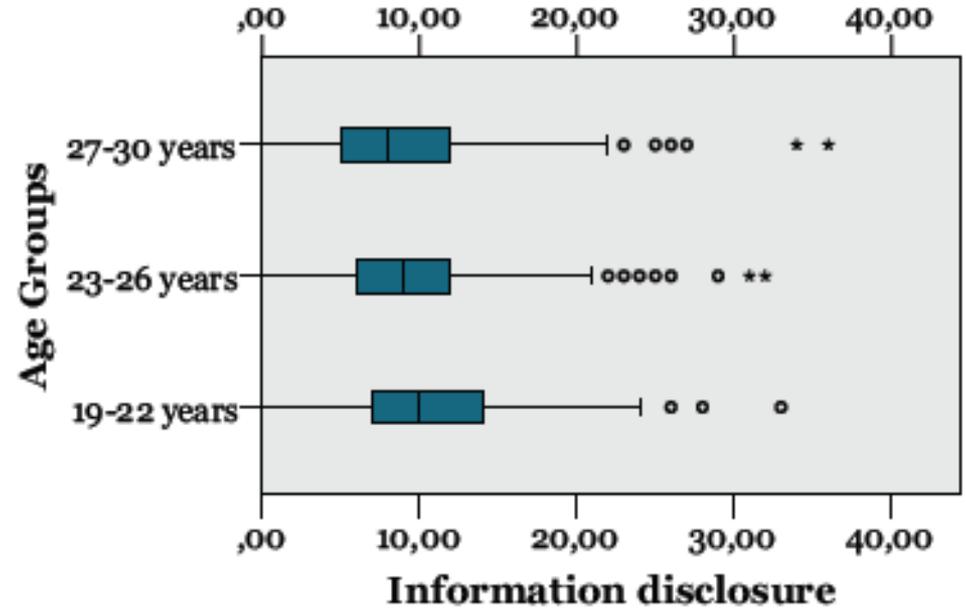
The image shows a screenshot of a Facebook profile page with several sections highlighted by blue boxes:

- Information Disclosure on Facebook Profile**: A box highlighting the top section of the profile, including fields like Location, Employer, Website, Birthday, Hometown, Gender, Email, Address, Relationship status, Family members, Languages, University, and Activities. Below this box, the text "minimum = 0, maximum = 36" is visible.
- Age groups**: A box highlighting the "Age groups" section, which lists "19-22 years", "23-26 years", and "27-30 years".
- Privacy Settings**: A box highlighting the "Privacy Settings" section, which shows "Custom" and "Everyone" options.



Information Disclosure - Age Groups

ANOVA



19-22 years (n=465):
 - mean 10.95
 - standard deviation 5.45
 - maximum 33

27-30 years (n=181):
 - mean 9.25
 - standard deviation 5.88
 - maximum 36

23-26 years (n=294):
 - mean 9.87
 - standard deviation 5.80
 - maximum 32

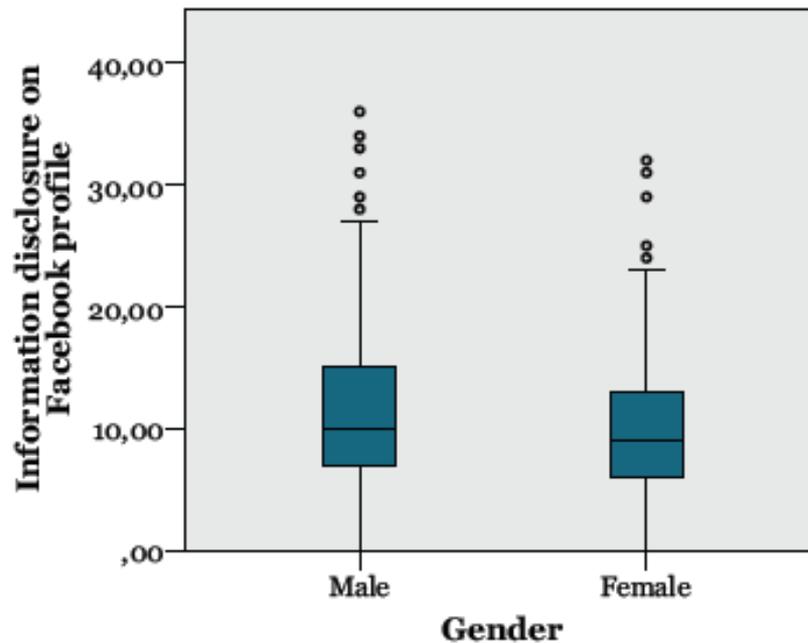
Post-hoc Bonferroni test

Multiple Comparisons						
Dependent Variable: Information disclosure on Facebook						
(I) Age Group	(J) Age Group	Mean Differ. (I-J)	Std. Error	Sig.	95% Confidence Interval	
					Lower Bound	Upper Bound
19-22 years	23-26 y	1.07854*	0.42037	0.031	0.0704	2.0867
	27-30 y	1.69854*	0.49427	0.002	0.5132	2.8839
23-26 years	19-22 y	-1.07854*	0.42037	0.031	-2.0867	-0.0704
	27-30 y	0.62001	0.53302	0.735	-0.6583	1.8983
27-30 years	19-22 y	-1.69854*	0.49427	0.002	-2.8839	-0.5132
	23-26 y	-0.62001	0.53302	0.735	-1.8983	0.6583

*. The mean difference is significant at the 0.05 level.



Information Disclosure - Gender



females (n=524):

- mean 9.64
- standard deviation 4.97
- minimum 0
- maximum 32

males (n=416):

- mean 11.11
- standard deviation 6.37
- minimum 0
- maximum 36



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Conclusions

- Facebook - students are comfortable in this environment
- No unique application that allows similar operations to Moodle – using mixture of Facebook features and applications
- Facebook can be used only as a course supplement
- Privacy issues – raising awareness
- In 2016/17 we will try to use a Closed Facebook Group for the course Programming for Media and report on the results



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